

URGENT: DRUG RECALL

10/04/2017

Doan's Pain Relieving Cream

MANUFACTURED BY:
EI Solutions
Kannapolis, NC 28083

RECALLED BY:
Dr. Reddy's Laboratories Inc.
107 College Road East,
Princeton, NJ- 08540 USA

Dear Valued Customer:

This is to inform you of a product recall involving:

Doan's Pain Relieving Cream

See enclosed product label.

This voluntary recall has been initiated as certain units of the above reference product do not meet the special (child-resistant and senior friendly) packaging requirements of the Poison Prevention Packaging Act (PPPA)

The batch lots to be recalled are mentioned below:

Item Description	NDC	Lot	Expiry Date
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2191901	01/2018
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2191902	01/2018
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2339800	05/2018
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2339801	05/2018
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2455600	09/2018
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2455601	09/2018
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2462100	11/2018
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2583800	09/2018

The product Distribution dates are: June 22, 2016 – May 3, 2017

Recall Instructions:

Please perform the following activities:

- Examine your inventory immediately for lots listed above and immediately discontinue distribution and sales of the product lot being recalled. Please quarantine the affected lot of this product.
- In addition, if the listed product was further distributed, please identify the customers and

notify them immediately of this product recall. The notification to the customers may be expedited by including a copy of this recall notification letter

- Promptly complete the attached recall stock response form even if you have no product to return.

Completed Recall Stock Response form can be submitted by any of the below methods:

Fax: 817-868-5362

E-mail: RXrecalls@inmar.com

Mail: Inmar, Attn: Recall Coordinator, Dr. Reddy's Recall,
635 Vine St., Winston-Salem, NC 27101

For questions regarding return of the recalled product please call Inmar at 800-967-5952.

Upon receipt of your Recall Response Form a "Return Kit" will be sent to you. This kit will include:

- Pre-paid shipping label(s)
- Processing labels
- Shipping instructions

This recall is being made with the knowledge of the US Consumer Product Safety Commission.

Your cooperation and prompt response to this notice is much appreciated. If you have Customer Service related questions, please contact Dr. Reddy's Laboratories 866-733-3952 Medical related questions, please contact Dr. Reddy's Laboratories/ DLSS at 888-375-3784

Sincerely,



Douglas Forman
Director, Quality
Dr. Reddy's Laboratories, Inc.

Enclosure(s)

1. Product Label
2. Recall Return Response Form



RECALL STOCK RESPONSE FORM

RECALL of Doan's Pain Relieving Cream 10/04/2017

Please fill out this form completely. By doing so, this will acknowledge that you have read and understand the recall instructions and have taken the appropriate action.

Company Name _____ DEA # _____

**DEA # is required, without it, processing of your form will be delayed.*

Address _____

City _____ State _____ Zip _____

Contact Name (please print) _____ Telephone # _____

Contact Signature _____ Date _____

I have checked my stock and:

_____ Do not have any stock of the recalled **items**.

OR

I have quarantined and listed in the box below the quantity of recalled units I will be returning to Inmar. Upon receipt of this Response Form, Inmar, will issue return authorization label(s) and will need _____ # of box labels

Item Description	NDC	Lot	Quantity returned
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2191901	
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2191902	
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2339800	
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2339801	
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2455600	
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2455601	
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2462100	
Doan's Pain Relieving Cream 4% Lidocaine	55741-002-03	2583800	

Wholesalers, Distributors and Retailers

☐ I have identified my customers that were shipped or may have been shipped this product. Attached is a list of customers with their contact details who received/may have received this product.

If you did not purchase the product directly from the Manufacturer please complete the below section.

Purchased From: Wholesaler Name _____ DEA # _____

City _____ State _____

If you have any questions regarding this form or product return please contact Inmar at 1-800-967-5952
Office hours 9am to 5pm Monday through Friday.

Please fax this form to: 1-817-868-5362 or E-mail: RXrecalls@inmar.com